

ACH Customer Template

Listed below is a communication template that merchants can use to communicate the Originator ID change to their customers.

Customer Notification Template

We would like to inform you that we will be adding new company originator IDs and its critical that you read this message and determine if action is needed on your part. You may need to contact your bank to update your account. It's important that you take action as necessary to prevent any delaying in processing your transactions. Please note that we will continue to use the existing Originator ID for a period of time so please make sure your bank does not remove any originator IDs while updating your account.

How does this affect my ACH Transaction?

Many consumers and businesses have additional security filters added to their bank accounts. These filters allow incoming debits based on the Company ID number included with the transaction. If you have filters set up on your bank account, you will need to contact your bank to add our new Company IDs to your account. This is an important step to prevent any interruption to your payment schedule. If you are not sure whether you have filters set up, please contact your bank to verify.

Please contact your bank and provide them with our new company ID numbers, which are listed below:

- 1541507947
- 3383693141
- 1383693141
- 2383693141

If you have additional questions, please contact us.